

**ASSIGNMENT 1**

Q1. What do you mean by Industrial relations .Explain with any case study?

Q2. Define the following:

- a. Industrial disputes
- b. Tripartite bodies
- c. Concillation
- d. Arbitration

Q3. What is strike and what are its types?

Q4. Explain collective bargaining and its process?

Q5. Explain with the help of an example workers participation in management?

Q6. Explain th different ACTS for labours?

Q7. Discuss the organisation structure and functions of ILO main organs?

Q8. Write an explanatory note on “India and the ILO”.

**ASSIGNMENT 2**

- Q1. What is trade union?
- Q2. Briefly explain the objectives and functions of a trade union in the modern industrial set up?
- Q3. Explain trade union ACT. State difference between registered and unregistered trade union?
- Q4. Explain any case study on trade union?
- Q5. What are the ways of improving finance?
- Q6. What do you mean by Work study and time study?
- Q7. Explain the case study of any company which shows the involvement of workers unions?
- Q8. Define the term frequency distribution?

**ASSIGNMENT 3**

- Q1. What is trade union?
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**ASSIGNMENT 4**

Q 1 What is Quality.

Q 2 What is Total Quality Management (TQM) and its components.

Q 3 What is Taguchi Philosophy.

Q 4 Explain Service Quality.

Q 5 How to Measure TQM Success.

Q 6 How can TQM Be Implemented.

Q 7 Explain Criticism of TQM.

Q 8 Explain Six Sigma methodology.